

# ERICK SIMPSON MSP CHANNEL GROWTH EXPERT

SPEAKING, STRATEGY, AND MEDIA & MARKETING KIT

#### meet Erick

'one of tech's leading strategic growth experts, industry thought leaders, renowned speakers, and authors'



## thought leadership



Erick cares deeply about driving channel performance and translating complex issues into consumable nuggets of wisdom

he loves to share his wealth of knowledge as a keynote speaker at industry events, sales kick-offs, and conferences

## speaking, consulting, and writing



one of the most prolific, recognized, sought-after Security, Cloud and Managed Services experts, consultants, authors and speakers in the industry



delivered over 600 consulting engagements for technology clients ranging from vendors, distributors and IT solution providers to MSPs, Cloud and Security providers



industry publications and events and authored over 50 business improvement best practice guides and four best-selling books

#### innovations



Channel
Maturity
Level Index™



MSP Mastered® pioneered the Vendor Channel Maturity
Level Index™ identifying IT channel
program maturation for strategic growth

co-founded one of the first 'Pure Play'
Managed Service Providers (MSPs) and
created the MSP Mastered®
methodology for business performance
improvement

## speaking engagements







Erick has delivered hundreds of dynamic and informative keynote speeches, breakout sessions, workshops, and training classes

clients include a veritable who's who of industry icons including Microsoft, Cisco, IBM, Autotask, McAfee, ConnectWise, HP, Lenovo, Fujitsu, Symantec, Kaseya, Comcast, Intronis, N-able, Solarwinds, Intel, Fortinet, Carrier Sales, BCM One, distributors Ingram Micro, and Tech Data, industry trade organizations like CompTIA, SMB Nation, The Channel Company, HTG, SMB Summit, ChannelPro and many others...

### speaking topics

if you are considering Erick for your sales kick-off, conference, workshop, breakout, or keynote and you're not sure what you'd have him talk about, below are some of his highest-rated topics, and there are dozens more here

How to have "The Cybersecurity Conversation" with Clients

Developing an effective master services agreement and SOW for recurring revenue services

How to bundle and price your MSP and cybersecurity services to maintain a 60% profit margin

What's your MSP worth and how do you sell it at the highest valuation?

Increasing your service desk efficiency by 50% - platforms, processes & automation

Transforming your channel sales organization to supercharge throughpartner sales

Sell 40% more services and solutions to existing clients using a technology roadmap

Building your required cybersecurity offering – and getting every single client to sign up!

# amazing results



unanimous max scores at a recent Ingram ONE event





79% of attendees marked Erick 6 or 7





#### **WEBCAST**

top-rated and #1 most watched webcast with 1100+ registrants



### our channel clients Include...



| AireSpring   | Akamai  | Allstate Capital   | APC   | Asigra   | Astoro   |
|--------------|---|--|---|--|--|
| Autodesk     | Autotask  | Auvik  | Avant   | Avaya  | AvePoint   |
| BCM One      | Blackberry  | CA   | Cambium Networks  | Carbonite  | Carrier Sales  |
| CharTec      | Cisco   | Citrix   | CleanConnect  | Comcast  | CompTIA  |
| Cornerstone  | Critical Start  | D&H  | Datto   | Dell   | Domotz   |
| Equus        | Fortinet  | GFI  | Glasshive   | GloStream  | GoDaddy  |
| HP           | Huntress  | ID Agent   | Ingram  | Intel  | Intronis   |
| IT Boost     | IT Glue   |  |   | Kaspersky  | Lenovo   |
| ManageEngine | Marketopia  | McAfee   | Microsoft   | N-able   | Nokia  |
|              |   | Quadranet  | Rapidfire Tools   | Rise   | ScalePad   |
| SkvKick      |   | Stage 2 Networks   | ·   |  | Symantec   |
| TD SYNNEX    | Techdata  | The 20   |   | Trend Micro  | Unitrends  |
|              | Virtiant  |  |   | And Many More!   |  |
|              | Autodesk  BCM One  CharTec  Cornerstone  Equus  HP  IT Boost  ManageEngine  Pax8  SkyKick | Autodesk Autotask  BCM One Blackberry  CharTec Cisco  Cornerstone Critical Start  Equus Fortinet  HP Huntress  IT Boost IT Glue  ManageEngine Marketopia  Pax8 Pgi  SkyKick Sonic Wall  TD SYNNEX Techdata | Autodesk Autotask Auvik  BCM One Blackberry CA  CharTec Cisco Citrix  Cornerstone Critical Start D&H  Equus Fortinet GFI  HP Huntress ID Agent  IT Boost IT Glue JS Group  ManageEngine Marketopia McAfee  Pax8 Pgi Quadranet  SkyKick Sonic Wall Stage 2 Networks  TD SYNNEX Techdata The 20 | Autodesk Autotask Auvik Avant  BCM One Blackberry CA Cambium Networks  CharTec Cisco Citrix CleanConnect  Cornerstone Critical Start D&H Datto  Equus Fortinet GFI Glasshive  HP Huntress ID Agent Ingram  IT Boost IT Glue JS Group Kaseya  ManageEngine Marketopia McAfee Microsoft  Pax8 Pgi Quadranet Rapidfire Tools  SkyKick Sonic Wall Stage 2 Networks StorageCraft  TD SYNNEX Techdata The 20 Thinkgrid | Autodesk Autotask Auvik Avant Avaya  BCM One Blackberry CA Cambium Networks Carbonite  CharTec Cisco Citrix CleanConnect Comcast  Cornerstone Critical Start D&H Datto Dell  Equus Fortinet GFI Glasshive GloStream  HP Huntress ID Agent Ingram Intel  IT Boost IT Glue JS Group Kaseya Kaspersky  ManageEngine Marketopia McAfee Microsoft N-able  Pax8 Pgi Quadranet Rapidfire Tools Rise  SkyKick Sonic Wall Stage 2 Networks StorageCraft SuperOps  TD SYNNEX Techdata The 20 Thinkgrid Trend Micro |

#### vendor client testimonials

"In my experience as a Sales Director at Ingram Micro, working with Erick Simpson certainly helps save us manpower and effort and absolutely reduces the sales cycle time"

Jason Beal, Sr. Director Ingram Micro EMEA

"These are HUGE Webinar survey scores. The highest I have ever seen! Thank you very much! Great job!"

Mike lem, Product Manager, Microsoft

"the reason we partnered with Erick is because of our shared vision around partner recruitment and enablement"

Kevin Goodman, Broadview Networks

"Erick Simpson has enabled us to reach and develop a rhythm of communication with a new universe of channel partners. He has an expertise in delivering high quality live and ondemand webinars. Whatever crazy idea or concept I throw at him; he helps bring it to life and executes successfully"

Michael Murphy, Global Mktg Mgr, Trend Micro



"Erick's unique blend of technical and business acumen is able to connect with a broad audience; he is an engaging speaker and trusted business advisor"

Kevin Krusiewicz, Channel Enablement Mgr, Intel

"Erick worked with my Cisco team for several years – as a result of our work we were able to launch our products successfully and gain quick adoption with Cisco SMB VARs."

Sameer Jayakar, Sr Mgr, Cisco Systems

"Erick is a genius strategist. He is able to shift MSP businesses towards growth because he truly understands the channel and the technology used in the industry. His insights on solutions, pricing, and operations have been invaluable to a number of the top partners and vendors in the industry."

Janet Schijns, CEO, JS Group

# www.ericksimpson.com

# career and certifications

education

**Fullerton College** 



#### certifications

IBM Sales Performance Management Microsoft Certifications (10+) Certified Professional Behavior Analyst Certified Professional Values Analyst Platinum Level Expert Author

and many more, too many to list here

#### entrepreneurial

ErickSimpson.com

SPC International

MSP University

Intelligent Enterprise



















Erick brings a wealth of experience and deep industry expertise from two+ decades as an entrepreneur, corporate executive, business innovator, and trusted advisor

#### podcasts

Erick is a frequent contributor to industry podcasts, covering a wide range of channel and MSP topics



**FRANKLY** 

**MSP** 





















# www.ericksimpson.com

#### honors & awards

#### CompTIA.

Managed Services Advisory Council



MSP Thought Leader
3 Time MSP 250 Award Recipient



SMB 150 Award Recipient



Strategic
Training Partner
Appointment



Industry Expert
Appointment

#### **Channel Futures**

7 Thought Leaders
Defining the Managed
Services Market

#### FORRESTER®

100 Most Visible Channel Leaders



2 Time 20/20 Visionary Award Recipient





#### channel program transformation



#### **Channel Program Strategy**

whether you are a startup or seasoned IT channel vendor or distributor, we'll evaluate your current channel and operational performance levels and design an improvement strategy to achieve real success that can be measured and quantified



#### **CAM and BDM Enablement**

whether you are a startup or seasoned IT channel vendor or distributor, we'll evaluate your current channel and operational performance levels and design an improvement strategy to achieve real success that can be measured and quantified



our partner recruitment marketing and live virtual event services supercharge channel growth by promoting your brand, partner program, message, and call to action to our curated partner channel of 45k of the most engaged and responsive MSPs in the industry

# the largest, most responsive partner channel in the industry



We command the highest levels of respect and influence and accelerate acquisition outcomes with solution providers due to the trust we have earned since 2006 in educating, training and consulting with thousands of IT providers just like them in every aspect of improving and transforming their businesses.

Our years of IT Business Improvement training and consulting experience in the industry have grown our partner channel to over 45,000 MSPs, MSSPs, CSPs, and IT Solution Providers.

Our channel represents the most responsive group of IT business owners, and technical and sales leaders, prompting many of our manufacturer, vendor, and distributor clients to claim that our marketing, influence, and thought leadership programs provide them with the best ROI for their partner acquisition and enablement investment.

## channel partner marketing programs



Survey Marketing for market research, competitive analysis, and feedback from our partner channel of 45k MSPs



Blog Marketing features your sponsored posts on ErickSimpson.com, one of the Top 5 MSP blogs syndicated on FeedSpot and ChannelPro



Email and Social Media Marketing to promote your message or event to our curated partner channel of 45k MSPs



Podcast guest participation on your hosted podcasts, interviews & marketing promotion on our ChannelPro 5 Minute Roundup, MSP Chat & The MSP Show Podcasts

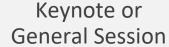


Newsletter advertising features your banner ads, sponsored articles, and custom Vendor "Newsletter Takeover" Special Editions



MSP Mastered® Webinars, MSP
Happy Hour™ marketing,
promotion and hosting
supercharge branding, awareness
and partner recruitment







1/2 Day Workshop



Full Day

## speaking and live events that generate the highest trations trations n-person event eynote, session orkshop, panel registrations

live in-person event participation (keynote, session speaker, workshop, panel moderator, panelist, etc.)

**Contact us for Pricing** 



Survey Marketing

market research, competitive analysis



**Email Marketing** 

promote your message or event



Social Media Mktg

promote your message or event to our LI, FB & Twitter followers and groups



**Newsletter Advertising** 

banner ads, sponsored articles, and custom "Newsletter Takeovers"

# marketing programs to the largest, most responsive MSP channel channel delivering the best partner ecruitment ROI in the industry

recruitment ROI in the industry

**Contact us for Pricing** 

# blogs and podcasts to feature your thought leadership, event recruitment, or marketing message to our partner channel

thought leadership, branding, awareness and promotion



Sponsored Blog on ErickSimpson.com

A top 5 MSP Blog that is syndicated on FeedSpot and ChannelPro



We Guest on your Podcast

Participation in your podcast as an industry expert & thought leader



You Guest or Advertise on Our Podcasts

Interview or promotion of your sponsored message on our ChannelPro 5 Minute Roundup or MSP Chat podcasts

#### MSP Mastered® and MSP Happy Hour™ live webinars and events

supercharge channel recruitment with the highest-rated webinar series and live events in the industry



MSP Mastered® webinars for partner recruitment

Webcast production, registration, promotion to our partner channel, and hosting where we handle everything, including delivering an educational topic during the Webcast, conducting Polls to survey attendees and increase engagement, then turning it over to your speaker for their portion of the presentation, demo and call to action, with up to 5 email campaigns pre-event, and 1 post-event email campaign promoting your call to action and link to view the on-demand recording targeting 200 registrants.



Also Available: Webcast participation during your hosted and promoted Webcasts as an Industry Expert

MSP Happy Hour<sup>TM</sup> virtual events for branding, awareness, and partner recruitment

MSP Happy Hour<sup>TM</sup> events recruit IT providers and MSP attendees to register for and attend live hosted events designed to grow sponsor awareness and calls to action. This is achieved through a uniquely entertaining, themed event format that engages attendees in candid, open business discussions in a relaxed, informal setting while learning to make and drink humorously IT-themed alcoholic (and non-alcoholic) drinks (The Helpdesk Hurricane, The MSP Margarita), and participating in fun drawings and other activities. Sponsors are encouraged to not only attend but actively participate in these discussions with attendees and promote specific offers and assets to help build attendee interest in engaging with them.

## channel partner sales enablement



**Customized Group and One-On-One Coaching Programs and Peer Groups** 

we deliver the group and one-onone guidance & support your
partners need to grow channel
revenues with your products,
solutions, and services by
identifying and helping them
overcome their sales performance
challenges



Licensed Online MSP Mastered® Managed Services Masterclasses

our online 12-course masterclass tackles the 12 Keys to MSP business and sales transformation delivered via on-demand video training sessions & quizzes and includes downloadable agreements, proposals, SOWs, tools, and other assets to supercharge business growth



**Licensed Online MSP Mastered® Cybersecurity Sales Masterclasses** 

our online 10-course cybersecurity
sales masterclass reveals the
techniques to bundle, price, and sell
cybersecurity solutions consultatively
to accelerate sales velocity and
shorten sales cycles with on-demand
video training, quizzes, and other
effective sales assets

#### MSP Mastered® managed services essentials masterclass



- 1. Leadership Strategy
- 2. Operations & Finance
- 3. Lead Generation
- 4. Sales Strategy
- 5. Offering and Pricing
- 6. Proposals and Agreements
- 7. Service Delivery
- 8. Quarterly Business Reviews
- 9. Strategic Vendors
- 10. Hiring, Org and Succession
- 11. Growth via Acquisition
- 12. Exiting at the Highest Valuation

12 Courses, 34 On-Demand Training Videos, and 97 Asset Downloads cover every Managed IT Services business transformation strategy, process, and asset to enable partners to build or improve their MSP practices.

#### MSP Mastered® cybersecurity sales masterclass

- 1. Sales Process Overview
- 2. Cybersecurity Features and Benefits
- 3. Cybersecurity Bundling and Pricing
- 4. Sales Prospecting & Appt. Setting
- 5. Sales Warm-Up and Qualifying
- 6. Conducting Cybersecurity Assessments
- 7. Sales Proposals and Agreements
- 8. The Cybersecurity Sales Presentation
- Overcoming Cybersecurity SalesObjections and Closing
- 10. Conducting Quarterly Business Reviews to Sell Cybersecurity



10 Courses, 10 On-Demand Training Videos, and 32 Asset Downloads cover every Managed Cybersecurity business transformation strategy, process, and asset to enable partners to build or improve their Cybersecurity practices.

# channel partner testimonials

"after attending sales training with Erick, I was able to grow my company by over 50% in the last 2 years"

Pedro Nunez, ITMS

"The concepts, techniques, and best practices Erick has developed have helped me grow our recurring revenue by more than 400% over the last two years."

**Brian Page, Structured Communications Systems** 

"I've attended numerous sales trainings in the past 12 years and can say without a doubt that this training was the best I've seen."

**Shannon Berry, Red Level Networks** 

"After implementing the changes Erick recommended, Bottom line, our profit for the first quarter has increased 109% over last year. That is more than double!".

**Ryan Giles, AGJ Systems and Networks** 



"Erick made a huge positive impact on me and my team in the way we run our business. We now have much better tools and arsenals and a more practical and well thoughtout approach towards our operations, sales and other aspects of business "

Nick Nouri, CompuNET

"The dude's down to earth.. he doesn't BS you. I absolutely love what Ericks' done for us, and I look forward to working with him again at any time."

Jeff Griffin, The 20 MSP

"We really had a great experience with Erick and about 2 years ago we had some customer satisfaction growing pains and had another engagement with Erick, who really helped us focus on service delivery...back then our recurring revenue was at \$300k per month and now it's over \$500k and we have the highest satisfaction rates we've ever had.."

Adam Mahoney, CEO, Network Outsource

### our most popular bundles



#### **Channel Program Improvement**

- 1 internal channel program
   SWOT assessment, analysis, and recommendations document
- 1 internal CAM and BDM MSP sales enablement
- 1 external partner survey to our
   45k partner channel



**Group Partner Enablement** 

- MSP Mastered® Masterclasses
- Sales coaching
- Peer groups



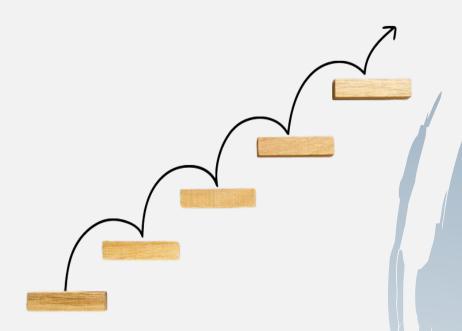
Branding, Awareness and Event Promotion

- 3 email marketing campaigns
- 3 social media marketing campaigns
- 1 newsletter banner ad
- 1 sponsored newsletter article
- 1 sponsored blog post
- 1 podcast interview
- 1 podcast advertisement



- 4 MSP Mastered® webinars
- 2 MSP Happy Hour™ events

#### multi-talented



Erick crafts innovative channel growth strategies and partner enablement programs for his clients, but that's not all...



in his spare time, Erick loves to restore cars and is currently in the process of bringing a Toyota MR2 and vintage Datsun 280Z back to glory with his son

#### **Contact info**

- 800-414-1441
- ⊠ erick@ericksimpson.com
- % www.ericksimpson.com
- **f** facebook.com/erickdsimpson/
- in linkedin.com/in/ericksimpson/
- twitter.com/ericksimpson



#### **Erick Simpson**

MSP Channel Growth Expert, Thought Leader, Influencer